



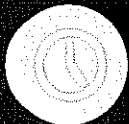
Kansas City

# LIVE & IMMEDIATE ACCESS TO CARE

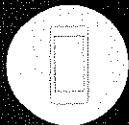
Retail Telehealth Offers Online Doctor Visits 24/7

## Retail Telehealth Benefits

Schedule and see a doctor online from your phone, tablet or computer, from home, the office or while traveling using the Amwell mobile app.



**Open 24 Hours**  
Doctors are available 24 hours a day, 365 days a year.



**Visit Anywhere, Anytime**  
Install the mobile app and access healthcare from anywhere, anytime.

Services are not currently available in Texas, Arkansas or Louisiana. Prescribing is not allowed in Indiana.



**Safe & Secure**  
Your information is kept private throughout the visit.



**No Appointments**  
Just sign in – no more waiting rooms.

To learn more about Retail Telehealth and the Amwell app, visit [Amwell.com](http://Amwell.com).

Blue Cross and Blue Shield of Kansas City (Blue KC) wants to improve your access to care. That's why we've partnered with American Well (Amwell)\* to bring you care from the comfort and convenience of your home or wherever you are. Beginning June 2016, Retail Telehealth will be available to most Blue KC members. (Medicare Advantage members will not have access)



## Get Started Today

With the Amwell app, you'll have healthcare right in the palm of your hand.

- 1: Download the Amwell Mobile App**  
The Amwell app can be downloaded directly to your smart phone or tablet. Or, if you prefer the web, visit [Amwell.com](http://Amwell.com).
- 2: Enroll**  
Create an account in a few simple steps. Be sure to include your Blue KC insurance information when creating your account. Your information is stored securely.
- 3: Choose a Doctor**  
View a list of available doctors, their experience and ratings, and select one.
- 4: Visit**  
Engage in a secure live video visit directly from the web or your mobile device in high-quality streaming video.



Amwell is a faster, easier way to see a doctor.

\*American Well's Online Care Group is an independent provider contracted to participate in Blue KC's commercial provider networks.